Acclaim Consulting & Educational Services, Inc.

Expert Report

In the United States District Court for the Western District of Oklahoma

CHARLES KALEB VANLANDINGHAM, Administrator for the Estate of CHARLES LAMAR VANLANDINGHAM, Plaintiff,

-VS-

CITY OF OKLAHOMA CITY, et al. Defendants.

Case No .:

CIV-22-209-D

Prepared for:

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Prepared by:

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Date prepared:

July 5, 2024

EXHIBIT
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The following is an expert report regarding the subject event involving Charles Vanlandingham. The opinions herein are based on my own knowledge and offered to a reasonable degree of certainty for Emergency Medical Services providers. If called as a witness, I would and could competently testify to the following.

Qualifications

I am submitting this written report expressing my opinions and conclusions in the above-referenced matter. My comments and opinions are based upon the specifics of this case and my knowledge and abilities in this domain. I hold a national Paramedic certification, as well as Paramedic licenses in Michigan, Florida, and the State of California where I am currently employed. Additionally, I hold a Master of Science Degree in Emergency Services Administration and Emergency Management.

Serving as an Emergency Medical Technician (EMT), Paramedic, Paramedic Preceptor, Field Training Officer, Paramedic/Firefighter and Battalion Chief in charge of Emergency Medical Services (EMS) Operations, I have treated and transported patients and have trained and educated pre-hospital caregiver personnel regarding patient assessment, scene management, emergency medical treatment, patient transportation and ambulance operations.

As an EMS Education Program Director, Department Chairperson and Lead Faculty, I have educated, trained, and evaluated EMS students regarding the standard of care of patients in accordance with the Department of Transportation (DOT) regulations and National Highway Traffic Safety Administration (NHTSA) guidelines for EMS personnel, as well as state and local policies, procedures and protocols. Serving as Paramedic Associate Supervisor and Paramedic Operations Supervisor, my primary responsibilities included the response and

1 management of emergency calls for service, as well as the supervision of all employees

regarding EMS dispatching of ambulance resources, EMS scene management, patient

3 assessment, patient treatment, patient care and patient transportation.

Additionally, as Paramedic Operations Supervisor and Clinical Manager, I designed, developed, and implemented ambulance call-taking and dispatching of EMS resources, including policies, procedures, and operational assignment of resources, all within federal, state, and local regulatory guidelines. The duties of these positions included implementation of training standards related to dispatching, scene management, interagency operations, patient assessment, patient treatment, patient care and patient transportation.

Serving as the Clinical Manager and Clinical Education Specialist, my duties included investigation of all incidents related to EMS scene management, patient assessment, patient care and patient transportation, as well as the oversight and management of the Clinical Quality Assurance (CQA) and Clinical Quality Improvement (CQI) programs relevant to EMS services personnel, including law enforcement personnel, fire personnel, EMTs and Paramedics. I have personally responded to thousands of emergency medical calls for service like calls for service involving patient triage, treatment and transportation during multi-casualty incidents, traffic collisions involving multiple vehicles and involved parties; and trauma patient assessment, care, management, and transportation of patients, in similar communities like the location of the subject event and involving similar patient conditions as in the subject event involving Charles Vanlandingham.

As an expert, I have been retained by attorneys representing both plaintiffs and defendants and have offered opinions on said topics in litigation matters. My estimated current

- caseload for work as an expert is approximately 65% on behalf of the plaintiffs and 35% on behalf
- 2 of the defendants. Attached hereto is my current curriculum vitae.

3 Limitation Statement

- 4 My opinions are based on the information available to me as of the date of this report. I
- 5 reserve the right to supplement, amend and/or modify this report and my opinions considering
- 6 any additional information hereafter, such as deposition transcripts, expert reports, audio
- 7 communication, legal documents or records, pictures, video documentation or any additional
- 8 applicable items.

9 Materials and Records

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- 12 AMR. (2021, July 23). Response to Plaintiff's First Requests for Production fo Documents.
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- 18 Edition. Pearson.
- 19 Boxwell, D. (2019, September 15). Body Worn Camera Footage of Subject Event.
- 20 Busch, J. (2020, January 30). Oklahoma City Police Department Use of Force Report.
- 21 Cain, B. (2019, September 15). Body Worn Camera Footage of Subject Event.
- 22 Cain, B. (2019, September 15). Oklahoma City Police Department. *Incident Report*.
- 23 Chaney, C. (2019, September 15). EMS Patient Care Report.

- 1 Clark, N. (2022, July 11). American Medical Response Ambulance Service, Inc., Rule 26 Initial
- 2 Disclosures.
- 3 DeGiusti, T. (2023, June 13). Scheduling Order.
- 4 DeGiusti, T. (2023, July 14). Stipulated Protective Order.
- 5 DeGiusti, T. (2023, May 19). Order-Motion To Dismiss; Third Amended Complaint.
- 6 DeGiusti, T. (2024, March 27). Amended Scheduling Order.
- 7 EMS MCB. (2019). EMS System for Metropolitan Oklahoma City and Tulsa. Medical Control
- 8 Board Treatment Protocols.
- 9 EMSA. (n.d.). Production Log.
- 10 EMSA. (n.d.). Employee Incident Reports of Subject Event.
- 11 EMSA. (n.d.). Employment File-Giles, C.
- 12 EMSA. (n.d.). Employment File-Chaney, C.
- 13 EMSA. (n.d.). Employment File-Karagavoorian.
- 14 EMSA. (n.d.). Employment File-Barnes, S.
- 15 EMSA. (n.d.). Employment File-Tuttle, W.
- 16 EMSA. (n.d.). Credentialing File-Chaney.
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- 20 EMSA. (2019, September 15). Cody Chaney Cardiac Monitor and Defibrilator Report. LIFEPAK
- 21 15 Continuous Complete Electrocardiogram-Vanlandingham, Lamar.
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- 23 Frazier, D. (2019, September 15). Crime Scene Presence and Entry Log Sheet.

- Garner, J. (2019, September 15). Body Worn Camera Footage of Subject Event.
- 2 Giles, C. (2019, September 15). Patient Care Report.
- 3 Glockner, S. (n.d.). Defendants' Answers to Plaintiff's Rule 213(f) Interrogatories.
- 4 Glockner, S. (2023, October 17). Response to Supplemental Request To Produce.
- 5 Glockner, S. (2023, July 7). City's Response to Request To Produce.
- 6 Glockner, S. (2023, July 7). City's Response to Interrogatories.
- 7 Goff, K. (2022, July 11). City of Oklahoma's Initial Rule 26 Disclosures.
- 8 Goff, K. (2022, November 30). Answer of Defendant City of Oklahoma City to Plaintiff's Third
- 9 Amended Complaint.
- 10 Karren, K. J., & Mistovich, J. J. (2014). Prehospital Emergency Care (11th ed.). New York, New
- 11 York: Pearson.
- 12 Klicka, M. (2019, September 15). Video Interview Footage-Christopher Giles.
- 13 Klicka, M. (2019, September 15). Video Interview Footage-Cody Chaney.
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- 7 OCFD. (n.d.). Academy and In-Service Training Records-Morton, S.
- 8 OCFD. (n.d.). Academy and In-Service Training Records-Osten, Z.
- 9 OCFD. (n.d.). Academy and In-Service Training Records-Rolke, K.
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- 21 OCPD. (2020, February 28). Operations Manual, 5th Edition.
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- 6 Oklahoma Statutes. (2024, July 1). Title 63. Public Health and Safety. Chapter 1, Article 25,
- 7 Section 1-2504 Use of Emergency Medical Technician, Intermediate, Advanced
- 8 Emergency Medical Technician or. Retrieved from https://oklahoma.gov
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- 8 Tompkins, B. (2019, September 18). OCPD Request for EMSA Records.
- 9 Tuttle, B. (2019, September 15). Patient Care Report.
- 10 Vanlandingham, C. (2022, August 12). Plaintiff's First Request for Production of Documents to
- 11 Defendant, American Medical Response, Inc.
- 12 Vanlandingham, C. (2022, August 12). Plaintiff's First Request for Production of Documents to
- 13 Defendant City of Oklahoma City.
- 14 Vanlandingham, C. (2023, September 20). Plaintiff's Notice of Subpoena to Produce Documents,
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- 17 VisiNet 911. (2019, September 15). Multiple Audio Records of 911 Call and Unit Radio Traffic.
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Summary of Subject Event

2	On September 15, 2019, at approximately 0354 hours, Teresa Hancock ("Ms. Hancock")
3	called 911 from her residence located at 3037 Sahoma Trail, in Oklahoma City, Oklahoma. Ms
4	Hancock called 911 seeking help for her boyfriend, Charles Vanlandingham ("Mr
5	Vanlandingham"). Ms. Hancock stated she woke up to use the bathroom and returned to the
6	bedroom to find Mr. Vanlandingham with his eyes rolled back, with noisy breathing and full body
7	shaking (VisiNet 911, 2019).
8	The 911 call taker was trained in Emergency Medical Dispatch ("EMD") techniques and
9	provided Ms. Hancock with medical care instructions to help care for Mr. Vanlandingham while
10	an EMSA unit was dispatched and enroute to the Vanlandingham residence, "Priority 2-Emergent
11	Condition with No Life Threats" for "Convulsions/Seizures" (Tuttle, B., 2019; VisiNet 911, 2019)
12	The medical care instructions included but was not limited to, providing reassurance to Ms
13	Hancock so she could care for her boyfriend, instructing Ms. Hancock to move Mr
14	Vanlandingham to his side to support his airway and breathing, and guiding Ms. Hancock or
15	common findings in seizure patients like the presence of a postictal state which includes
16	disorientation and an inability to follow commands (Tuttle, B., 2019; VisiNet 911, 2019).
17	The 911 call taker stayed on the phone with Ms. Hancock until EMSA Ambulance 459
18	staffed with American Medical Response Ambulance Service, Inc. Paramedic Bill Tuttle
19	("Paramedic Tuttle") and American Medical Response Ambulance Service, Inc. Emergency
20	Medical Technician Skyler Barnes ("EMT Barnes"), arrived on scene at the Vanlandingham
21	residence at 0403 hours (Tuttle, B., 2019).
22	According to the Patient Care Report completed by Paramedic Tuttle, he and EMT Barnes
23	contacted Mr. Vanlandingham at 0405 hours. Upon patient contact, Paramedic Tuttle and EMT

1 Barnes stated Mr. Vanlandingham was confused with an altered mental status, was in a postictal

2 state and disoriented, and lying in bed in the bedroom. Paramedic Tuttle and EMT Barnes, brought

some medical equipment into the residence which included an ambulance cot and a Physio Control

LIFEPAK15 Cardiac Monitor and Defibrillator (Physio Control, 2019).

Paramedic Tuttle and EMT Barnes stated they found medications prescribed to Mr. Vanlandingham which included Trazadone for sleep, and Lisinopril for hypertension. Paramedic Tuttle and EMT Barnes did not obtain any vital signs, perform any clinical care monitoring of Mr. Vanlandingham, but did obtain a blood glucose level (BGL) which was 137 mg/dL, which was within normal limits for an adult patient. Paramedic Tuttle, who completed the Patient Care Report (PCR) of the subject event, documented at 0406 hours, Mr. Vanlandingham had normal radial pulses, normal respirations, and a patent airway. Paramedic Tuttle also documented at 0406 hours, that Mr. Vanlandingham was pale and had diaphoretic skins signs, which Paramedic Tuttle later stated in an interview, was consistent with a patient who was having a cardiac event (Klicka, M., 2019).

After obtaining a blood glucose level, Paramedic Tuttle and EMT Barnes instructed Mr. Vanlandingham to move to the ambulance cot and they stated, they attempted to assist him because he was only able to move part way in between the bed and the ambulance cot. When Paramedic Tuttle placed his hands on Mr. Vanlandingham's arm to assist him, Paramedic Tuttle stated, Mr. Vanlandingham attempted to bite his arm. Paramedic Tuttle stated Mr. Vanlandingham attempted to bite Paramedic Tuttle's arm a "couple" of times when Paramedic Tuttle tried to move Mr. Vanlandingham, and Paramedic Tuttle grabbed Mr. Vanlandingham from behind, wrapping his arms around Mr. Vanlandingham from the back and forcing Mr. Vanlandingham against the ambulance cot to "hold him there" until help could arrive (Klicka, M., 2019; Lee, B., 2019; Sellers,

- 1 M., 2019; VisiNet 911, 2019). EMT Barnes left the bedroom after pressing the "emergency"
- button on the hand held radio because the handheld radios were not able to reach the dispatch
- 3 center (Klicka, M., 2019; Lee, B., 2019; Sellers, M., 2019; VisiNet 911, 2019).

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4 Paramedic Tuttle continued to physically restrain Mr. Vanlandingham until Oklahoma City

5 Fire Department personnel ("OCFD") and Oklahoma City Police Department ("OCPD") personnel

6 arrived on scene to help physically restrain Mr. Vanlandingham and place him in handcuffs. Once

secured in handcuffs by OCPD personnel, OCPD and OCFD personnel continued to use force

against Mr. Vanlandingham to keep him in the prone position on the floor of the bedroom, while

Paramedic Tuttle obtained a chemical sedative, Versed, and injected it into Mr. Vanlandingham's

arm. Shortly thereafter, additional AMR personnel arrived on scene, and found Mr.

Vanlandingham not breathing and without a pulse. Paramedic Tuttle was removed from the call,

the additional AMR personnel took over the care of Mr. Vanlandingham, but despite on scene

resuscitative efforts, Mr. Vanlandingham died at 0501 hours (Chaney, C., 2019).

federal, state, and local statues, regulations, policies, procedures, and protocols.

Standard of Care for Charles Vanlandingham

The requisite standard of care for the assessment, care, treatment, management, interventions, and transportation of a patient such as Mr. Vanlandingham during the subject event, is well established by multiple sources including clinical instructional materials, clinical medical studies and supporting literature, initial and ongoing education programs text materials, as well as

The EMS System for Metropolitan Oklahoma City and Tulsa 2019 Medical Control Board Treatment Protocols ("Protocols") are established under the authority of the agency Medical Director, to create consistent requirements for all prehospital care providers working for the

- agency, like EMSA or the Oklahoma City Fire Department, with mandatory activities for the management of prehospital patients within the jurisdiction.
- The requisite and applicable assessment of a patient with signs and symptoms of a seizure, 3 such as Mr. Vanlandingham during the subject event mandates that emergency medical services 4 providers such as American Medical Response Ambulance Service, Inc. ("AMR") Paramedic Bill 5 Tuttle ("Paramedic Tuttle") and Emergency Medical Technician Skylar Barnes ("EMT Barnes"), 6 perform a Scene Size-Up, a Primary Assessment, a Secondary Assessment, and a Reassessment of 7 a patient's condition to provide the indicated and applicable care, interventions and treatment to a 8 natient under their care (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & 9 O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; Paramedic 10

National Emergency Medical Services Education Standards, 2009; Sanders, 2012).

Standard of Care for Scene Size Up

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The Scene Size-Up portion of the standardized approach to evaluation of an emergency call for service, is used to ensure patient, rescuer, and bystander safety as part of prehospital care, and also includes steps to determine the nature of illness ("NOI") for a medical patient and steps to determine the mechanism of injury ("MOI") for a trauma patient (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; Paramedic National Emergency Medical Services Education Standards, 2009; Sanders, 2012).

The NOI is the illness the patient is complaining of, such as an altered level of

consciousness, a stroke, or a seizure (Limmer & O'Keefe, 2016; Sanders, 2012; Bledsoe, Cherry,

& Porter, 2017). Additionally, all EMS personnel are instructed to, "determine what resources are

1	needed to safely manage the event", during the Scene Size-Up to ensure patient and provider
2	safety, and appropriate treatment for the patient (Sanders, 2012).
3	The analysis of the scene by EMS personnel, based on another EMS text, instructs
4	prehospital care providers to:
5	"Also, check the environment for any evidence of poisoning, such as pill bottles,
6	and syringes. Look for prescription medications that might indicate a history of
7	epilepsy, diabetes, or heart disease" (Karren & Mistovich, 2014, p. 592).
8	The requisite Scene Size-Up guides patient care and treatment for illnesses secondary to
9	seizure signs and symptoms, and guides information gathering from witnesses, bystanders, and
10	family members regarding the patient's condition or events leading to the patient's condition
11	(Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National

The people on scene of an emergency call, as witnesses or those familiar with the patient, can inform emergency medical services providers regarding the pertinent medical history, the history of the present illness or injury, and the events leading to the illness or injury (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Paramedic National Emergency Medical Services Education Standards, 2009; Sanders, 2012; EMS MCB, 2019).

Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice

Standard of Care for the Primary Assessment of a Seizure Patient

The systematic and organized approach to the patient assessment separated into two portions known as the *Primary Assessment* and *Secondary Assessment* which prioritizes the

Model, 2010; Sanders, 2012).

gathering of information from the patient to determine priorities in patient care and treatment

2 (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National

Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice

Model, 2010; Sanders, 2012). In regard to patients with seizures, one EMS text notes, "A seizure

is not a disease but a sign of an underlying defect, injury, or disease" (Karren & Mistovich, 2014).

The EMS texts also contain language consistent with applicable clinical medical literature for prehospital care providers, that a seizure is a sign of an underlying life-threatening condition, including one text which states, "Some cardiac arrests are preceded by seizure activity because of a lack of oxygen and blood to the brain" (Karren & Mistovich, 2014; Paramedic National

Emergency Medical Services Education Standards, 2009).

The assessment process is structured to ensure the entire patient is evaluated for associated signs and symptoms to rule out and treat life-threatening conditions, to prioritize care, and to protect the patient from harm caused by known risks from illnesses or injuries with foreseeable complications (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Sanders, 2012).

During the *Primary Assessment* phase, paramedics and EMTs are taught to assess the patient's level of consciousness, airway, breathing, and circulation (Karren & Mistovich, 2014; Sanders, 2012; EMS MCB, 2019). The Office of the Medical Director for the Metropolitan Oklahoma City and Tulsa Emergency Medical Services Medical Control Board, created, approved, and implemented *Treatment Protocols* to guide patient assessment, care, treatment, interventions, management, and transportation of patients such as Mr. Vanlandingham during the subject event (EMS MCB, 2019).

1	The EMS System for Metropolitan Oklahoma City and Tulsa Medical Contral Board
2	Treatment Protocols ("Protocols") also denote requisite assessment, care, treatment, interventions,
3	and management activities for the Primary Assessment of patients (EMS MCB, 2019) For
4	example, the Protocols obligate prehospital care personnel to:
5	Airway: Evaluate the patency and mechanics of the airway. Is the patient able to
6	oxygenate and ventilate? Rapid intervention may be required during the assessment
7	phase if airway patency and protection is compromised.
8	Breathing: Expose the chest as required to accurately assess the mechanics of
9	respiration (taking into account patient privacy/modesty if in public location). Note
10	the rate, depth, and pattern of respirations and if any degree of respiratory distress
11	or effort. Auscultate breath sounds bilaterally.
12	Liberally obtain pulse oximetry readings and in patients with respiratory
13	difficulties, waveform capnography readings (if equipped, **Mandatory use if the
14	patient is intubated).
15	Circulation: The adequacy of a patient's circulation is best assessed first by
16	evaluating their level of consciousness and mental status. Next assess the location,
17	rate, and character of the pulse. Then check a blood pressure - preferably, manually
18	for at least the first reading. Apply the cardiac monitor (if equipped) liberally. (EMS
19	MCB 1A-Medical General Assessment Adulty & Pediatric; 1A.1)
20	The goal of the Primary Assessment is to provide a thorough evaluation of the patient's
21	airway, respiratory system, and cardiovascular system using basic and advanced life support
22	techniques and equipment. When following the standard of care, prehospital care personnel are

able to quickly identify those patients with immediate life-threatening conditions and provide interventions to ensure patient recovery and survival.

Standard of Care for Secondary Assessment of a Seizure Patient

The procedure for performing a Secondary Assessment for a patient with an altered mental status, or seizure, as outlined by the National Registry of Emergency Medical Technician (NREMT) obligates emergency medical services providers to perform the following tasks based on assessment of each body region:

Complete a head-to-toe assessment of the patient if the patient is relatively medically stable. Obtain relevant history of past and current medical problems, medications, allergies, and physicians/hospitals used in care plans to help guide further assessment.

Reassess patients frequently, typically at least every 10 minutes, and more often if

changes are occurring. (1A: Medical General Assessment-Adult & Pediatric, cont.;

patient, vital signs should be assessed every 5 minutes, especially if hemodynamic

critical illness is discovered and being treated. In the situations of an unstable

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The Secondary Assessment and History Taking phase of the patient assessment is also a structured process designed to determine the patient's signs and symptoms, the patient's diagnostic findings using patient monitoring equipment, the patient's past medical history, the patient's vital signs, and then develop a treatment plan for the patient using indicated interventions (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012).

Also known as the "head to toe" assessment, a Secondary Assessment performed within the requisite and applicable standard of care for a patient with an altered mental status or seizure is essential for prehospital care personnel, like Paramedic Tuttle and EMT Barnes because, "Further emergency care will be based on the information you gain for the history and physical exam. There are three major steps to the secondary assessment: Conduct a physical exam; Take vital signs; and Obtain a history" (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012). Patients with an altered mental status and seizure activity are predictably at risk for lifethreatening conditions and rapid deterioration in their condition (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012). To reinforce the importance for prehospital care personnel to be vigilant in their care of patients with an altered mental status and seizures, one text states, "During the physical exam, maintaining a patent airway is always of prime importance" (Sanders, 2012, p. 787). By performing a thorough and comprehensive assessment of the patient's condition, prehospital care personnel can identify and treat immediate life threats, develop a treatment plan for the patient, and ensure successful patient outcomes.

Standard of Care for Patient Restraint and Treatment of a Seizure Patient

In most cases involving a patient who has experienced a "generalized seizure", patients will present with a postictal phase in which patients have an altered mental status, confusion, disorientation, and drowsiness after the "generalized seizure" activity has stopped (Limmer & O'Keefe, 2016). "The length of the postictal phase may vary greatly from patient to patient. Some

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- patients come around immediately, whereas others take much longer. It is important to remember
- 2 that some patients may become combative and even violent toward rescuers during this phase.
- 3 Safety [patient and provider] should always be a priority," according to the National EMS
- 4 Education Standards outlined in EMS texts (Limmer & O'Keefe, 2016; EMS MCB, 2019; Karren
- 5 & Mistovich, 2014; Limmer & O'Keefe, 2016; Paramedic National Emergency Medical Services
- 6 Education Standards, 2009; Sanders, 2012).
- 7 The postictal phase resolves over time, and the initial disorientation a patient experiences
- 8 is not a barrier to patient care, even when the patient is initially uncooperative with patient care
- 9 activities. When the prehospital care providers allow the patient's neurological system to recover
- 10 from the generalized seizure activity patient's may remain disoriented, but do not continue to be
- uncooperative with patient assessment and treatment activities (Limmer & O'Keefe, 2016; EMS
- 12 MCB, 2019; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; Paramedic National
- 13 Emergency Medical Services Education Standards, 2009; Sanders, 2012).
- As with all patient's with an altered mental status, patients who are in a postictal phase do
- not follow demands or commands because they are unable to understand information presented to
- them, not because they consciously disregard the prehospital care providers (Limmer & O'Keefe,
- 2016; EMS MCB, 2019; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; Paramedic
- National Emergency Medical Services Education Standards, 2009; Sanders, 2012).
- 19 Patient's often transition past the postictal phase while on scene with prehospital care
- 20 providers, and may totally resolve their altered mental status prior to transportation to the hospital
- 21 (Bledsoe, Cherry, & Porter, 2017; EMS MCB, 2019; Karren & Mistovich, 2014; Klicka, M., 2019;
- 22 Klicka, M., 2019; Klicka, M., 2019; Limmer & O'Keefe, 2016; Paramedic National Emergency
- 23 Medical Services Education Standards, 2009).

The Nation	ıl EMS	Education	Standards,	and	supporting	materials	from	the	clinica
medical literature, e	mphasiz	ze key point	s for the ma	nage	ment of a se	izure patie	nt, inc	ludir	ıg:

The first step in the management of a patient with seizure activity is to protect the patient from injury. This is best achieved by removing obstacles in the patient's immediate area. If necessary, the patient can be moved to a safe environment, such as a carpeted or soft, grassy area. At no time should a patient with seizure activity be restrained, nor objects be forced between the patient's teeth to maintain an airway. Restraining activity may harm the patient or paramedic crew.

The Protocols applicable to Paramedic Tuttle and EMT Barnes noted key steps to the treatment to be provided to patients like Mr. Vanlandingham during the subject event. None of the Protocols, or materials reviewed in this case, outline the use of force against a patient like that employed by Paramedic Tuttle during the subject event. The standard of care is clearly defined by the activities to protect patients, ensure appropriate assessment, care, treatment, interventions,

Deviations in the Standard of Care

management and transportation to ensure appropriate patient outcomes.

During the subject event, Charles Vanlandingham ("Mr. Vanlandingham") was suffering from a medical emergency. The personnel for American Medical Response Ambulance Service, Inc. ("AMR"), Paramedic Bill Tuttle ("Paramedic Tuttle") and Emergency Medical Technician Skylar Barnes ("EMT Barnes"), grossly deviated from the standard of care for the requisite and applicable patient assessment, management, care, treatment, and interventions for Charles Vanlandingham in the following ways.

(Sanders, 2012, p. 787)

Deviations in the Standard of Care for Scene Size-Up

The records, documents, recordings, and research materials reviewed in this matter support the opinion that Mr. Vanlandingham had a generalized seizure secondary to an underlying condition which precipitated the 911 call for service and required an emergent response. Upon arrival, Paramedic Tuttle and EMT Barnes identified Mr. Vanlandingham as a patient who was in a postictal phase while lying in bed. Mr. Vanlandingham was not oriented and according to Paramedic Tuttle, was following simple commands.

Based on the records, Mr. Vanlandingham had an identifiable immediate life threat based on his skin signs and symptoms, and his disorientation which was consistent with a possible cardiac event, according to Paramedic Tuttle (Klicka, M., 2019). The condition of Mr. Vanlandingham at the time Paramedic Tuttle and EMT Barnes encountered him was consistent with a patient that would require additional resources to help manage his condition during the subject event. However, Paramedic Tuttle and EMT Barnes did not summon additional resources until after Mr. Vanlandingham resisted being secured the ambulance cot, and only requested resources to use force on Mr. Vanlandingham, not provide him with additional care or treatment.

The dispatch of a lone ambulance to the Vanlandingham residence was not a barrier to requesting any and all additional needed resources to properly care for and manage the emergency call for service. The failure to identify the need for additional resources to treat Paramedic Tuttle's and EMT Barnes' patient, was a gross deviation in the standard of care, created an unsafe scene, interfered with the emergent assessment, care, management, treatment, and transportation of Mr. Vanlandingham, and produced predictable and preventable negative patient outcome to Mr. Vanlandingham.

Deviations in the Standard of Care for Patient Assessment

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2019; Sanders, 2012).

Mr. Vanlandingham suffered a seizure prior to arrival of AMR personnel, with identifiable 2 signs and symptoms of an altered mental status after the seizure at the time Paramedic Tuttle and 3 EMT Barnes arrived on scene, which was consistent with the information provided by the 911 4 caller, Mr. Vanlandingham's girlfriend, Ms. Hancock (Bledsoe, Cherry, & Porter, 2017; Karren & 5 Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical 6 Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Paramedic National 7 Emergency Medical Services Education Standards, 2009; Sanders, 2012). 8 Performing a thorough and comprehensive Secondary Assessment is a crucial 9 responsibility of prehospital care providers and must include inspection, palpation, and 10 auscultation of the patient's body regions and body systems to comport with the standard of care 11 (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National 12 Registry of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice 13 Model, 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012). Paramedic Tuttle and EMT 14 Barnes only performed and documented a portion of a patient assessment of Mr. Vanlandingham 15 that identified, "A patent airway, normal respirations, the presence of radial pulses, diaphoretic 16 17 and pale skin signs" (Tuttle, B., 2019). No secondary assessment was performed or documented, 18 and no patient monitoring devices were employed, despite the Protocols, education, and training requiring such activities for a patient like Mr. Vanlandingham (Bledsoe, Cherry, & Porter, 2017; 19 EMS MCB, 2019; Giles, C., 2019; EMSA; Klicka, M., 2019; Limmer & O'Keefe, 2016; Lee, B., 20

2019; National Registry of Emergency Medical Technicians- NREMT, 2014; Physio Control,

1	At the time of the change in Mr. Vanlandingham's behavior, Paramedic Tuttle and EMT
2	Barnes had initiated the transportation of Mr. Vanlandingham by attempting to move him to the
3	ambulance cot. However, even at this point in the call for service, nothing within the records shows
4	that Paramedic Tuttle and EMT Barnes performed the requisite assessment of Mr. Vanlandingham
5	related to the subject event and Mr. Vanlandingham had not received any monitoring of his
6	condition (Tuttle, B., 2019).
7	Moreover, prior to the administration of the CNS sedative (Versed) to Mr. Vanlandingham,
8	Paramedic Tuttle did not perform a Primary Assessment of Mr. Vanlandingham's airway,
9	breathing, circulation, nor did he perform any Secondary Assessment of Mr. Vanlandingham to
10	determine the root cause of Mr. Vallandigham's seizure, identify any other signs and symptoms of
11	Mr. Vanlandingham's condition, or determine underlying conditions that required immediate care,
12	treatment, or interventions (Bledsoe, Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer
13	& O'Keefe, 2016; National Registry of Emergency Medical Technicians- NREMT, 2014; National
14	EMS Scope of Practice Model, 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012).
15	The Patient Care Report created by Paramedic Tuttle for Mr. Vanlandingham is absent of
16	several interventions such as, Pulse Oximetry (SPO2); End-Tidal Carbon Dioxide (EtCO2);
17	Electrocardiogram (ECG) readings; pulse rate, rhythm and quality; respiratory rate, rhythm,
18	quality; blood pressure measurements; and pupil equality, reactivity and response to light; and
19	reassessment of all vital signs and functions (Bledsoe, Cherry, & Porter, 2017; Karren &
20	Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of Emergency Medical

Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010; Sanders, 2012; EMS

MCB, 2019; Sanders, 2012).

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Despite the gross deviations in the standard of care regarding medication administration
and the omission of the requisite Primary and Secondary Assessment of Mr. Vanlandingham,
Paramedic Tuttle documented in the Patient Care Report, that he monitored and evaluated Mr.
Vanlandingham during the patient care, even though the video of the subject event contradicts the
documentation (Tuttle, B., 2019). Once Mr. Vanlandingham was identified as being in cardiac
arrest by Paramedic Giles, after the administration of Versed by Paramedic Tuttle, Officer Lee's
body worn camera documented that Mr. Vanlandingham was not on the "monitor" and was not
being monitored (LIFEPAK 15) (Lee, B., 2019).
After additional AMR personnel found Mr. Vanlandingham in cardiac arrest, he was then
lifted from the hard flat surface of the floor to the ambulance cot where he was initially placed in
the seated position with his head raised before being lowered to a supine position (Lee, B., 2019).
The patient move from the floor to the ambulance cot, was performed without any lifesaving
interventions being performed and resulted in a preventable delay in the assessment and treatment
of a patient in cardiac arrest like Mr. Vanlandingham during the subject event (Bledsoe, Cherry,
& Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry of
Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model, 2010;
Sanders, 2012; EMS MCB, 2019; Sanders, 2012; Lee, B., 2019).
The collective acts and omissions of Paramedic Tuttle and EMT Barnes in the patient
assessment of Mr. Vanlandingham during the subject event, resulted in predictable, foreseeable,
and preventable negative outcomes, and represented gross deviation in the standard of care and a
reckless disregard for Mr. Vanlandingham's safety.

Deviations in the Standard of Care for Patient Restraint and Treatment

At all times during the subject event, Paramedic Tuttle was the lead prehospital care
provider for the medical care and treatment of Mr. Vanlandingham (EMS MCB, 2019; OCFD;
OCFD, 2019). Paramedic Tuttle was responsible for leading the assessment, care, management,
treatment, interventions, and transportation provided to Mr. Vanlandingham during the subject
event.

When Mr. Vanlandingham began to resist Paramedic Tuttle and the reported attempts to secure Mr. Vanlandingham to the ambulance cot, Paramedic Tuttle stated he, "wrapped him [Mr. Vanlandingham] up from behind and held on" (Klicka, M., 2019). One of the applicable Protocols for Paramedic Tuttle and EMT Barnes, Protocol 7B: Physical Restraint-Adult & Pediatric, requires prehospital care personnel to perform the following when deciding if the patient needs to be placed in physical restraints:

- 1. Assessment of mental status Observe for uncontrolled agitation, combativeness, threats of violence to self or others, disorientation, altered mental status impeding medically necessary interventions, or pulling at necessary medical interventions (e.g., oxygen, IV lines, endotracheal tubes).
- 2. Alternatives to physical restraint- Reassurance, support of concerned parties (family, friends, coworkers, etc.), reorientation, diversionary activity, explanation of illness, injury, and medically necessary interventions.
- 3. Justification for physical restraint- Failure of alternatives to physical restraint, reduce likelihood of patient harm to self, reduce likelihood of patient harm to others, enable medically necessary interventions per EMS protocols.
- 4. Inform patient and concerned parties of physical restraint use.

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The review and analysis of the materials, records, and documentation shows no evidence
that Paramedic Tuttle and EMT Barnes engaged in, "Alternatives to physical restraint-
Reassurance, support of concerned parties (family, friends, coworkers, etc.), reorientation,
diversionary activity, explanation of illness, injury, and medically necessary interventions" (EMS
MCB, 2019).
However, the cited Protocol requires prehospital care providers to engage in specific
actions when employing "Physical Restraints," not manual or the use of physical bodily force by
a prehospital care provider against a patient.
In fact, none of the applicable Protocols, and none of the clinical medical literature or texts
describe the use of physical bodily force on a patient to gain compliance or consent for care, in the
manner utilized by Paramedic Tuttle during the subject event. The use of physical force or manual
restraint requires prehospital care providers to:
Remember that the patient may not be responsible for his or her actions.
When planning the restraining action, include a backup plan in case the initial
attempt fails.
Make sure that adequate help is available. This means that at least four capable
people should be available to help restrain an adult patient.
Keep in mind that the potential for personal injury and legal liability is always
present. (Sanders, 2012, p. 1045)
In this case, Paramedic Tuttle engaged in a physical altercation with Mr. Vanlandingham
and used physical bodily force to restrain Mr. Vanlandingham without performing any of the
requisite activities outlined above. Additionally, Paramedic Tuttle was aware of Mr.

- 1 Vanlandingham's confused mental status, the presence of signs and symptoms of a life threatening
- 2 emergency, and his emergency condition, but maintained compression force and pressure around
- 3 and upon Mr. Vanlandingham's chest. As described by Paramedic Tuttle, he grabbed Mr.
- 4 Vanlandingham from behind, encircled his arms around Mr. Vanlandingham's chest, and forced
- 5 Mr. Vanlandingham down onto the ambulance cot. The use of physical force was so great, that
- 6 fire and law enforcement personnel all observed Paramedic Tuttle displaying signs of exhaustion,
- 7 being amped up from an adrenaline response, and looking like he was worn out (Boxwell, D.,
- 8 2019; Cain, B., 2019; Frazier, D., 2019; Klicka, M., 2019; Lee, B., 2019; OCPD, 2019; Sellers,
- 9 M., 2019).
- Furthermore, postmortem analysis of Mr. Vanlandingham showed evidence of traumatic
- injuries unrelated to resuscitation efforts, which included, "Left anterior forehead with superficial
- 12 abrasion and contusion, Left anterior chest and abdomen with superficial contusions, Bilateral
- medial arms with contusions, Right posterior hand with abraded papule, Left anterior forearm with
- 14 contusions, Bilateral forearms with ecchymoses, Anterior knees and legs with minor abrasions,
- Left lower back with a contusion and abrasions" (Barton, M.D., L., 2019).
- According to Ms. Hancock, Paramedic Tuttle, and EMT Barnes, Mr. Vanlandingham did
- 17 not suffer any traumatic injuries from the initial seizure event prior to AMR arrival on scene.
- The bruising across the chest and abdomen noted by investigative personnel, the additional
- 19 AMR responders, and the medical examiner was identified as being from the use of force by
- 20 Paramedic Tuttle against Mr. Vanlandingham when Mr. Vanlandingham was forced down onto
- 21 the raised arm rails of the ambulance cot by Paramedic Tuttle (Busch, J., 2020; EMSA; Klicka,
- 22 M., 2019; OCPD, 2019).

The request for the response of police and fire personnel to assist Paramedic Tuttle and EMT Barnes occurred after the use of physical bodily force by Paramedic Tuttle. Yet, Paramedic Tuttle stated in his interview with an Oklahoma City Police Department ("OCPD"), that the use of physical force by Paramedic Tuttle against Mr. Vanlandingham came after Mr. Vanlandingham attempted to bite Paramedic Tuttle two or three times (Klicka, M., 2019). This implies multiple opportunities to disengage from Mr. Vanlandingham, based on Paramedic Tuttle's own statements that he pulled his hand away from Mr. Vanlandingham at several points in time.

During the totality of interaction with Paramedic Tuttle and EMT Barnes, Mr. Vanlandingham was a patient with a medical emergency, not a criminal actor or combative subject consciously intent on doing harm to those on scene, as evidenced by no threats made to Ms. Hancock prior to arrival of Paramedic Tuttle and EMT Barnes. In fact, the change in Mr. Vanlandingham's behavior, according to Paramedic Tuttle and EMT Barnes, came after the BGL check which involved using a spring-loaded needle to puncture the skin on Mr. Vanlandingham's finger to draw a blood sample. The BGL check is painful for patients. If Mr. Vanlandingham were resistant to further interventions by Paramedic Tuttle and EMT Barnes, it would have been reasonable that Mr. Vanlandingham would have associated the physical touch by Paramedic Tuttle with pain, given the only intervention by the AMR personnel resulted in Mr. Vanlandingham experiencing pain.

After reviewing all materials provided at the time of this report, and based on my education, training, and experience, it was not reasonable to stay in Mr. Vanlandingham's bedroom if Mr. Vanlandingham was becoming uncooperative. Based on Paramedic Tuttle's statements, Paramedic Tuttle was not in between the ambulance cot and the patient's bed, but rather on the opposite side of the patient with the ambulance cot in between him and Mr. Vanlandingham. The body worn

- 1 camera footage which shows the configuration of the bedroom Mr. Vanlandingham was in at the
- 2 time of the subject event along with the position of Paramedic Tuttle based on his own statements,
- 3 would have enabled Paramedic Tuttle to leave the residence without interference.
- Instead, Paramedic Tuttle used unreasonable and excessive physical bodily force to
- 5 physically restrained Mr. Vanlandingham from a posterior position, with a reckless disregard for
- 6 Mr. Vanlandingham's safety and with predictable impairment of Mr. Vanlandingham's airway,
- breathing, and circulation (Bledsoe, Cherry, & Porter, 2017; EMS MCB, 2019; EMSA; Klicka,
- 8 M., 2019; Limmer & O'Keefe, 2016; National Registry of Emergency Medical Technicians-
- 9 NREMT, 2014; OCPD, 2019; Lee, B., 2019; Sanders, 2012).
- For approximately thirteen minutes, Mr. Vanlandingham had been physically restrained by
- 11 Paramedic Tuttle prior to Mr. Vanlandingham being placed in handcuffs by OCPD Officer
- Brandon Lee ("Officer Lee"), despite the availability of soft physical restraints as outlined in the
- 13 Protocols (Klicka, M., 2019; Tuttle, B., 2019; Lee, B., 2019; Sellers, M., 2019; EMS MCB, 2019).
- 14 In fact, when questioned by AMR Emergency Medical Technician Miranda Karagavoorian ("EMT
- 15 Karagavoorian") and EMT Barnes, Paramedic Tuttle said, "I want him in cuffs. It is my call"
- 16 (Giles, C., 2019; Klicka, M., 2019; EMSA; Lee, B., 2019; OCPD, 2019).
- 17 The placement of handcuffs on Mr. Vanlandingham, at the medical direction of Paramedic
- 18 Tuttle, created a higher duty for Paramedic Tuttle to ensure Mr. Vanlandingham was properly
- 19 assessed and treated for known risks and predictable complications from prone positioning of a
- 20 patient and prone positioning of a patient with force and posterior restraint devices because at no
- 21 time is a patient to be treated and transported in a prone position (Bledsoe, Cherry, & Porter, 2017;
- 22 EMS MCB, 2019; OCPD, 2023; OCFD).

A portion of the Protocols (PROTOCOL 7B: Physical Restraint – Adult & Pediatric, cont.;
7B.2) applicable to a patient in handcuffs, "During treatment and transport of a patient in law
enforcement-instituted restraints (including handcuffs), EMS professionals should monitor for and
advocate for change in restraints that compromise airway patency, respiratory mechanics, or
circulation (EMS MCB, 2019). Despite the standard of care which is considerate of the significant
risk to patient safety, the predictable complications and negative outcomes to a prone patient, the
clear direction in clinical medical literature about never placing a patient in the prone position, and
the preventable injuries to Mr. Vanlandingham, Paramedic Tuttle continued the restraint of Mr.
Vanlandingham without any vital signs, without any patient monitoring devices placed on Mr.
Vanlandingham, without any airway management, without any respiratory support, and without
any activities to ensure Mr. Vanlandingham's circulation and cardiac function (Bledsoe, Cherry,
& Porter, 2017; Chaney, C., 2019; EMS MCB, 2019; Giles, C., 2019; Karren & Mistovich, 2014;
Limmer & O'Keefe, 2016; Lee, B., 2019; Klicka, M., 2019; Sellers, M., 2019; EMSA).
Apart from the physical restraint of Mr. Vanlandingham, who had been posteriorly
restrained with two sets of handcuffs at approximately 0420 hours, and the continued physical
restraint of Mr. Vanlandingham on the bedroom floor as he lay in the prone position, Paramedic
Tuttle elected to administer a chemical sedative to Mr. Vanlandingham as a "Chemical Restraint"
(Bledsoe, Cherry, & Porter, 2017; Chaney, C., 2019; EMS MCB, 2019; Karren & Mistovich, 2014;
Klicka, M., 2019; Lee, B., 2019; Giles, C., 2019). However, Mr. Vanlandingham did not receive
a primary assessment or secondary assessment, and no vital signs were obtained prior to
administration of 5 milligrams (mg) of Versed [a sedative affecting the Central Nervous System

("CNS") with known side effects like respiratory depression and respiratory arrest] (Bledsoe,

Cherry, & Porter, 2017; Karren & Mistovich, 2014; Limmer & O'Keefe, 2016; National Registry

- of Emergency Medical Technicians- NREMT, 2014; National EMS Scope of Practice Model,
- 2 2010; Sanders, 2012; EMS MCB, 2019; Sanders, 2012).
- Responders from AMR and other agencies, stated that Mr. Vanlandingham seemed to
- 4 suffer a rapid demise after the administration of Versed, but was not on the cardiac monitor at the
- 5 time he was "changing colors" (Chaney, C., 2019; EMS MCB, 2019; Giles, C., 2019; Lee, B.,
- 6 2019; Bledsoe, Cherry, & Porter, 2017; Sanders, 2012). According to the interview statement of
- 7 AMR Paramedic Christopher Giles ("Paramedic Giles") and the Patient Care Report he created,
- 8 he arrived on scene with Emergency Medical Technician Miranda Karagavoorian ("EMT
- 9 Karagavoorian") and observed Mr. Vanlandingham in the prone position, "pt was blue and was
- 10 having labored breathing and I [Paramedic Giles] advised them to let me roll the pt over and I
- rolled him right lateral and he then took 2 more breaths and then went pulseless and apneic" (Giles,
- 12 C., 2019; Klicka, M., 2019; EMSA). Paramedic Tuttle stated, "Within 10-15 seconds of giving
- 13 Versed I noticed he [Mr. Vanlandingham] was having breathing issues, he [Mr. Vanlandingham]
- was changing colors and the other crews took over (Klicka, M., 2019).
- 15 Although the Patient Care Report by Paramedic Giles states Mr. Vanlandingham was in
- 16 the supine position, the body work camera footage and supporting materials show Mr.
- 17 Vanlandingham was in the prone position with force being used against him while under the care
- and control of Paramedic Tuttle (Busch, J., 2020; EMSA; Giles, C., 2019; Lee, B., 2019). Once
- 19 the patient care of Mr. Vanlandingham was assumed by Paramedic Giles and other prehospital
- 20 care providers, Paramedic Tuttle is observed on Officer Lee's body worn camera footage stating,
- 21 "I think I killed him [Mr. Vanlandingham]" (Lee, B., 2019).
- The unreasonable and excessive use of physical force against Mr. Vanlandingham, the
- 23 excessive use of physical force against a prone patient, and the administration of a Chemical

Restraint to an emergent patient like Mr. Vanlandingham, as he was restrained in handcuffs in the 1 posterior position without any patient assessment, care, monitoring, or treatment activities by 2 Paramedic Tuttle and EMT Barnes, represented gross deviations in the standard of care and a 3 reckless disregard for Mr. Vanlandingham's safety. The collective acts and omissions of 4 Paramedic Tuttle and EMT Barnes, created injuries to Mr. Vanlandingham that were foreseeable, 5 based on the applicable clinical medical literature, Emergency Medical Services text materials, the 6 EMS System for Metropolitan Oklahoma City and Tulsa 2019 Medical Control Board Treatment 7 Protocols, and prehospital education and training. 8

9 Conclusion

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The collective and cumulative acts and omissions in the requisite and applicable standard of care American Medical Response Ambulance Service, Inc. Paramedic Bill Tuttle and American Medical Response Ambulance Service, Inc. Emergency Medical Technician Skyler Barnes during the subject event involving Charles Vanlandingham, represented gross deviations in the standard of care. The reckless and conscious disregard for the safety of Charles Vanlandingham and the resulting injuries and outcomes were predictable and preventable.